

# Making sure you're well protected – the detail

Welcome to your latest upgrades summary for:

- MLC Personal Protection Portfolio, and
- MLC Life Cover Super

To confirm which upgrades apply to you, please refer to your most recent policy schedule for the name and title of the type of insurance and options you've chosen.

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### Our upgrade philosophy

We continually look for ways to upgrade and improve your insurance to give you better protection.

Whenever we improve the features and benefits of these insurance products we automatically upgrade your policy with improvements that don't require an increase in your premium rates.

This brochure summarises the upgrades we made to MLC Personal Protection Portfolio and MLC Life Cover Super on **30 June 2017** and **9 October 2017**.

#### Which upgrades apply to you?

The upgrades that apply to you will depend on the type of insurance and options you've selected as part of your policy.

#### When do these upgrades apply?

The upgrades outlined in this brochure were effective from **30 June 2017** and **9 October 2017**. This brochure sets out the effective date of each upgrade.

#### We're here to help

If you have any questions, please speak with your financial adviser or call us on **132 652** between 8am and 6pm (Melbourne and Sydney time), Monday to Friday.

### New policy wording for the upgrades

#### MLC Personal Protection Portfolio (PPP), and **MLC Life Cover Super (LCS).**

Please read the new policy wording carefully. This wording amends and updates the existing wording for each relevant section of your policy document in line with upgrades that apply to your policy effective from the date shown.

Other than these upgrades, the existing terms and conditions of your policy are unchanged.

These upgrades only apply to future claims and not to any claims resulting from health conditions or events which began or took place before the effective date shown. The upgrades are improvements in your insurance but should a situation arise where you are disadvantaged by the application of a policy term that has been changed under the Guarantee of upgrade since your policy started, then we will instead apply the prior version of that term that is most advantageous to you.

#### Remember:

Check your most recent policy schedule to determine which upgrades apply to you.

So you can check more easily, the 'New policy wording' sections in this brochure match the headings in your policy document.

#### General terms and conditions

Upgrade	New policy wording	
Guarantee of upgrade	From 9 October 2017	
If you are disadvantaged by a policy term that has been	In the following section:	
upgraded, we will apply the prior	Section	Your guide to understanding this Policy
version of that term that is most advantageous to you.	Sub section	Guarantee of upgrade
Previously, you could choose to have a claim assessed under the pre-improvement wording if you preferred.	replace the third paragraph with the following:  Should a situation arise where You are disadvantaged by the application of a Policy term that has been changed under the Guarantee of upgrade since Your Policy started, then we will instead apply the prior version of that term that is most advantageous to You.	

# Total & Permanent Disability insurance (including Loss of Independence over age 65)

Change	New policy wording		
Any Occupation Definition  The TPD Any Occupation definition will apply the Gainfully	From 9 October 2017 In the following section:		
Employed criteria even if you	Section	Any Occupation Definition	
were not Gainfully Employed for 12 months at the time of disability.	replace the existing wording starting from the second paragraph under the <b>Any Occupation Definition</b> heading with the following:		
This is not an upgrade, as this will not change the outcome of your claim.  There is no change to the TPD definition that currently applies if you were not Gainfully Employed but were engaged in full-time domestic duties or child rearing.	The Life Insured is Total or sickness and they sat:  (a)  • as a result of their dis reasonably suited to of Earnings of more thefore they were disated these circumstances or  (b)  • they suffer a perman in the American Medical satisfactory.	lly and Permanently Disabled if they have a disability caused by an Injury isfy the criteria in (a), (b) or (c) below:  sability they are completely unable to work at any occupation they are by way of education, experience or training that would result in a rate han 25% of their rate of Earnings during the continuous 12 month period ibled, and are unlikely ever to be able to do so again; and have existed continuously for at least 3 months,  ent impairment of at least 25% of whole person function (as defined ical Association publication 'Guides to the Evaluation of Permanent edition as at the date of impairment, or an equivalent guide to impairment	

# Total & Permanent Disability insurance (including Loss of Independence over age 65) (continued)

Change	New policy wording
	<ul> <li>as a result of this impairment, they are disabled to such an extent that they are completely unable to work at their usual occupation or any other occupation they are reasonably suited to by way of education, experience or training, and are unlikely ever to be able to do so again,</li> </ul>
	or
	(c) they have suffered from the total and irrecoverable loss of:
	• the use of both hands; or
	the use of both feet; or
	• the sight in both eyes; or
	the use of one hand and one foot; or
	the use of one foot and the sight in one eye; or
	the use of one hand and the sight in one eye.
	If, at the time the disability begins, the Life Insured is not Gainfully Employed, has not been Gainfully Employed during the previous 12 months and was performing full time domestic duties or child rearing, they are Totally and Permanently Disabled if they have a disability caused by an Injury or sickness and they satisfy the criteria in (d), (e) or (f) below:
	(d)
	<ul> <li>as a result of their disability they are completely unable to do any Normal Physical Domestic Duties and are unlikely ever to be able to do so again; and</li> </ul>
	these circumstances have existed continuously for at least 3 months,
	or
	(e)
	<ul> <li>they suffer a permanent impairment of at least 25% of whole person function (as defined in the American Medical Association publication 'Guides to the Evaluation of Permanent Impairment' current edition as at the date of impairment, or an equivalent guide to impairment approved by us); and</li> </ul>
	• as a result of this impairment, they are disabled to such an extent that they are completely unable to do any Normal Physical Domestic Duties and are unlikely ever to be able to do so again,
	or
	(f) they have suffered from the total and irrecoverable loss of:
	• the use of both hands; or
	• the use of both feet; or
	the sight in both eyes; or
	the use of one hand and one foot; or
	the use of one foot and the sight in one eye; or
	the use of one hand and the sight in one eye.
	Where the Life Insured is not Gainfully Employed and has not been Gainfully Employed during the previous 12 months, the definition that will apply to the Life Insured will be the one closest to the Life Insured's circumstances.

# Total & Permanent Disability insurance (including Loss of Independence over age 65) (continued)

Upgrade	New policy wording		
Own Occupation Definition	From 9 October 2017		
The TPD Own Occupation	In the following section:		
definition will apply the Gainfully Employed criteria even if you	Section Own Occupation Definition		
were not Gainfully Employed for 12 months at the time of disability.	replace the existing wording starting from the second paragraph under the <b>Own Occupation Definition</b> heading with the following:		
However, there is no change to the TPD definition that currently applies if you were not Gainfully Employed but were engaged in full-time domestic duties or child rearing.	The Life Insured's own occupation means the occupation in which they were engaged at the time of their application for this type of insurance unless they have changed their occupation since then. Where the change is to an occupation or occupation category that is eligible for the own occupation definition, You may choose to have a claim assessed under either the Life Insured's occupation at the time of their application or their occupation immediately prior to their date of disability. Where the change is to an occupation or occupation category that is not eligible for the own occupation definition the claim will be assessed under the Life Insured's occupation at the time of their application.		
	The Life Insured is Totally and Permanently Disabled if they have a disability caused by an Injury or sickness and they satisfy the criteria in (a), (b) or (c) below:		
	(a)		
	<ul> <li>as a result of their disability they are completely unable to work at their own occupation and are unlikely ever to be able to do so again; and</li> </ul>		
	<ul> <li>these circumstances have existed continuously for at least 3 months and during such period the Life Insured has not been working in any occupation,</li> </ul>		
	or		
	(b)		
	<ul> <li>they suffer a permanent impairment of at least 25% of whole person function (as defined in the American Medical Association publication 'Guides to the Evaluation of Permanent Impairment' current edition as at the date of impairment, or an equivalent guide to impairment approved by us); and</li> </ul>		
	• as a result of this impairment, they are disabled to such an extent that they are completely unable to work at their own occupation and are unlikely ever to be able to do so again,		
	or		
	(c) they have suffered from the total and irrecoverable loss of:		
	<ul><li>the use of both hands; or</li><li>the use of both feet; or</li></ul>		
	<ul> <li>the dise of both feet, of</li> <li>the sight in both eyes; or</li> </ul>		
	• the use of one hand and one foot; or		
	the use of one foot and the sight in one eye; or		
	the use of one hand and the sight in one eye.		

# Total & Permanent Disability insurance (including Loss of Independence over age 65) (continued)

Upgrade	New policy wording
	If, at the time the disability begins, the Life Insured is not Gainfully Employed, has not been Gainfully Employed during the previous 12 months and was performing full time domestic duties or child rearing, they are Totally and Permanently Disabled if they have a disability caused by an Injury or sickness and they satisfy the criteria in (d), (e) or (f) below:
	(d)
	• as a result of their disability they are completely unable to do any Normal Physical Domestic Duties and are unlikely ever to be able to do so again; and
	these circumstances have existed continuously for at least 3 months,
	or
	(e)
	<ul> <li>they suffer a permanent impairment of at least 25% of whole person function (as defined in the American Medical Association publication 'Guides to the Evaluation of Permanent Impairment' current edition as at the date of impairment, or an equivalent guide to impairment approved by us); and</li> </ul>
	• as a result of this impairment, they are disabled to such an extent that they are completely unable to do any Normal Physical Domestic Duties and are unlikely ever to be able to do so again,
	or
	(f) they have suffered from the total and irrecoverable loss of:
	the use of both hands; or
	the use of both feet; or
	the sight in both eyes; or
	the use of one hand and one foot; or
	the use of one foot and the sight in one eye; or
	the use of one hand and the sight in one eye.
	Where the Life Insured is not Gainfully Employed and has not been Gainfully Employed during the previous 12 months, the definition that will apply to the Life Insured will be the one closest to the Life Insured's circumstances.

# Total & Permanent Disability (Stand Alone) insurance (including Loss of Independence over age 65)

Change	New policy wording		
Any Occupation Definition	From 9 October 2017		
The TPD Any Occupation	In the following section:		
definition will apply the Gainfully Employed criteria even if you were not Gainfully Employed for 12 months at the time of disability.	Section Any Occupation Definition		
	replace the existing wording with the following:  Totally and Permanently Disabled (this applies until the Review Date after the Life Insured		
This is not an upgrade, as this	reaches age 65)		
will not change the outcome of your claim.	If the Policy is owned by a superannuation trustee and the insurance first commenced after 30 June 2014, please refer to the additional requirements in the section called 'Policy owned by the trustee(s)		
There is no change to the TPD definition that currently applies if you were not Gainfully Employed but were engaged	of a superannuation fund'.  The Life Insured is Totally and Permanently Disabled if they have a disability caused by an Injury or sickness and they satisfy the criteria in (a), (b) or (c)		
in full-time domestic duties	(a)		
or child rearing.	<ul> <li>as a result of their disability they are completely unable to work at any occupation they are reasonably suited to by way of education, experience or training that would result in a rate of Earnings of more than 25% of their rate of Earnings during the continuous 12 month period before they were disabled, and are unlikely ever to be able to do so again; and</li> </ul>		
	these circumstances have existed continuously for at least 3 months.		
	or		
	(b)		
	<ul> <li>they suffer a permanent impairment of at least 25% of whole person function (as defined in the American Medical Association publication 'Guides to the Evaluation of Permanent Impairment' current edition as at the date of impairment, or an equivalent guide to impairment approved by us); and</li> </ul>		
	<ul> <li>as a result of this impairment, they are disabled to such an extent that they are completely unable to work at their usual occupation or any other occupation they are reasonably suited to by way of education, experience or training, and are unlikely ever to be able to do so again, and</li> </ul>		
	• they survive for 14 days after the event leading to this impairment.		
	or		
	(c) they have suffered from the total and irrecoverable loss of:		
	the use of both hands; or		
	the use of both feet; or		
	the sight in both eyes; or		
	the use of one hand and one foot; or		
	• the use of one foot and the sight in one eye; or		
	the use of one hand and the sight in one eye; and		

 $\bullet\ \$  they survive for 14 days after the event leading to the above loss.

# Total & Permanent Disability (Stand Alone) insurance (including Loss of Independence over age 65) (continued)

Change	New policy wording
	If, at the time the disability begins, the Life Insured is not Gainfully Employed, has not been Gainfully Employed during the previous 12 months and was performing full time domestic duties or child rearing, they are Totally and Permanently Disabled if they have a disability caused by an Injury or sickness and they satisfy the criteria in (d), (e) or (f) below:
	(d)
	• as a result of their disability they are completely unable to do any Normal Physical Domestic Duties and are unlikely ever to be able to do so again; and
	these circumstances have existed continuously for at least 3 months.
	OT
	(e)
	<ul> <li>they suffer a permanent impairment of at least 25% of whole person function (as defined in the American Medical Association publication 'Guides to the Evaluation of Permanent Impairment' current edition as at the date of impairment, or an equivalent guide to impairment approved by us); and</li> </ul>
	<ul> <li>as a result of this impairment, they are disabled to such an extent that they are completely unable to do any Normal Physical Domestic Duties and are unlikely ever to be able to do so again; and</li> </ul>
	they survive for 14 days after the event leading to this impairment.
	OT
	(f) they have suffered from the total and irrecoverable loss of:
	the use of both hands; or
	the use of both feet; or
	the sight in both eyes; or
	• the use of one hand and one foot; or
	• the use of one foot and the sight in one eye; or
	<ul> <li>the use of one hand and the sight in one eye; and</li> <li>they survive for 14 days after the event leading to the above loss.</li> </ul>
	<ul> <li>they survive for 14 days after the event leading to the above loss.</li> <li>Where the Life Insured is not Gainfully Employed and has not been Gainfully Employed during the</li> </ul>
	previous 12 months, the definition that will apply to the Life Insured will be the one closest to the Life Insured's circumstances.

# Total & Permanent Disability (Stand Alone) insurance (including Loss of Independence over age 65) (continued)

Upgrade	New policy wording		
Own Occupation Definition	From 9 October 2017		
The TPD Own Occupation	In the following section:		
Employed criteria even if you	Section Own Occupation Definition		
definition will apply the Gainfully	-		
	• as a result of this impairment, they are disabled to such an extent that they are completely unable to work at their own occupation and are unlikely ever to be able to do so again; and		
	<ul> <li>they survive for 14 days after the event leading to this impairment.</li> <li>or</li> </ul>		
	OI		

# Total & Permanent Disability (Stand Alone) insurance (including Loss of Independence over age 65) (continued)

Upgrade	New policy wording
Upgrade	(c) they have suffered from the total and irrecoverable loss of:  the use of both hands; or  the use of both feet; or  the use of one hand and one foot; or  the use of one hand and one foot; or  the use of one foot and the sight in one eye; or  the use of one hand and the sight in one eye; and  they survive for 14 days after the event leading to the above loss.  If, at the time the disability begins, the Life Insured is not Gainfully Employed, has not been Gainfully Employed during the previous 12 months and was performing full time domestic duties or child rearing, they are Totally and Permanently Disabled if they have a disability caused by an Injury or sickness and they satisfy the criteria in (d), (e) or (f) below:  (d)  as a result of their disability they are completely unable to do any Normal Physical Domestic Duties and are unlikely ever to be able to do so again, and  these circumstances have existed continuously for at least 3 months.  or  (e)  they suffer a permanent impairment of at least 25% of whole person function (as defined in the American Medical Association publication 'Guides to the Evaluation of Permanent Impairment' current edition as at the date of impairment, or an equivalent guide to impairment approved by us); and  as a result of this impairment, they are disabled to such an extent that they are completely unable to do any Normal Physical Domestic Duties and are unlikely ever to be able to do so again; and  they survive for 14 days after the event leading to this impairment.  or  (f) they have suffered from the total and irrecoverable loss of:  the use of both hands; or  the use of both hands; or  the use of one hand and one foot; or  the use of one hand and one foot; or  the use of one hand and one foot; or
	the use of one hand and one foot; or

#### Critical Illness Plus insurance Critical Illness Plus (Stand Alone) insurance

Upgrade	New policy wording	
Critical Illness Extra Benefits Option The list of additional critical	From 9 October 2017 In the following section:	
conditions for which a partial	Section	Critical Illness Extra Benefits Option
benefit is payable now includes <b>'Early stage benign brain</b>	Sub section	Additional Critical Conditions and Maximum Benefit Payable
tumour – of specified type'	Sub heading	Critical Condition
We've also altered the titles of some of the partial benefits critical conditions to make it clearer that you need to meet	add <b>'Early stage benign brain tumour – of specified type'</b> to the list of critical conditions for w the maximum benefit payable is \$100,000.	
a certain degree of severity before you will be eligible to	In the following section:	
claim; otherwise their definition remains the same.	Section	Critical Conditions Plus Extra Benefits Option (definitions)
For example, 'Early stage melanona' is now called 'Early stage melanoma – of specified severity'.  Please contact us if you need the new titles.	Early stage benign brai of the brain or spinal cor papilledema, mental syn be confirmed by a consu by imaging studies such.  The following are exclud.  • intracranial cysts, grain.	ed: anulomas and haematomas; ation in or of the arteries and veins; and

Upgrade	New policy wording		
Critical Conditions (definitions)	From 30 June 2017 and 9 October 2017 (as shown)		
The definitions for some     critical conditions have been	In the following section:		
broadened.	Section	Critical Conditions (definitions)	
2. We've also altered the titles of some of the critical conditions	Sub section	Definitions	
to make it clearer that you	replace the existing defi	nition for <b>'Malignant Cancer'</b> as follows (from 30 June 2017)	
need to meet a certain degree of severity before you will be eligible to claim; otherwise			
their definition remains	The following are <b>not</b> in	cluded:	
For example, <b>'Stroke'</b> is now called <b>'Stroke – in the brain</b>	<ul> <li>Chronic lymphocytic leukaemia in its early stages (less than RAI stage 1).</li> <li>Prostate cancer which is histologically described as TNM classification T1(a) or (b) or another equivalent or lesser classification with a Gleason score of 5 or less unless:         <ul> <li>the person insured is required to undertake major interventionist therapy including radiotherapy, brachytherapy, chemotherapy, biological response modifiers or any other major treatment; or</li> </ul> </li> </ul>		
and of specified severity'.  Please contact us if you need the new titles.			
3. Where TPD has been chosen	<ul> <li>the tumour is completely untreatable.</li> </ul>		
as a critical condition, the TPD Own Occupation definition		rvical dysplasia CIN1, CIN2, and CIN3, or premalignant tumours.	
will apply the Gainfully Employed criteria even if you were not Gainfully Employed for 12 months at the time of disability.	or removal of the carcinoma in situ by breast conserving surgery (lumpectomy, comple excision, wide local excision, partial mastectomy), together with radiotherapy or chem loyed  The procedure must be performed as a direct result of the carcinoma in situ and specific		
However, there is no change	Skin cancer other that		
to the TPD definition that	<ul><li>shows signs of ulc</li><li>is greater than 1.0</li></ul>	eration as determined by histological examination; or	
currently applies if you were not Gainfully Employed but	<ul> <li>is at least Clark Le</li> </ul>		
were engaged in full-time domestic duties or child	Hyperkeratosis or bas		
rearing.	-	arcinoma unless it has spread to other organs.	
For consistency we have also changed the TPD Any Occupation definition in the same way. This is not an upgrade, as this will not change the outcome of your claim.	All non-metanoma sk distant organ.	in cancers unless having spread to the bone, lymph node, or an other	

Upgrade	New policy wording	
	From 30 June 2017 and 9 October 2017 (as shown)	
	In the following section:	
	Section	Critical Conditions (definitions)
	Sub section	Definitions
	replace the existing defi	nition for <b>'Heart Attack'</b> as follows (from 30 June 2017)
	portion of the heart mus by the detection of a rise	dence of severe heart muscle damage. Heart attack means the death of a scle as a result of inadequate blood supply, where the diagnosis is supported and/or fall of cardiac biomarker values with at least one value above the ference limit (URL) and at least three of the following:
	a) Symptoms of ischaer	
		egment-T wave (ST-T) ECG changes or new left bundle branch block (LBBB).  pathological Q waves in the ECG.
		new regional wall motion abnormality present at least six weeks after
	-	a) to d) above are inconclusive or unable to be met, then the definition will nonths after the event the insured's left ventricular ejection fraction is less
	The following are not co	vered:
	<ul> <li>A rise in biological matery disease.</li> </ul>	arkers as a result of an elective percutaneous procedure for coronary
	Other acute coronary	syndromes including but not limited to angina pectoris.
		ding for <b>'Any Occupation Total and Permanent Disability'</b> with the 5-6 (from 9 October 2017). Please note the <b>'Partial Payment Benefit'</b> nged.
		ding for <b>'Own Occupation Total and Permanent Disability'</b> with the 7-8 (from 9 October 2017). Please note the <b>'Partial Payment Benefit'</b> nged.

Upgrade	New policy wording
	From 30 June 2017 and 9 October 2017 (as shown) In the following section:
	Section Critical Conditions Plus (definitions)
	replace the existing definition for <b>'Coronary artery angioplasty'</b> as follows (from 9 October 2017)
	<b>Coronary artery angioplasty</b> . An operation to correct narrowing or obstruction of one or more coronary arteries. Intra-arterial investigation procedures are not included.
	This Critical Condition applies only for Policies where the Critical Illness Benefit is \$100,000 or more.
	The Benefit payable for this Critical Condition is 10% of the Life Insured's Critical Illness Benefit up to a maximum of $20,000$ per event.
	After this Benefit is paid, this type of insurance will continue, with the Benefit reduced by the amount paid. Critical Illness Premiums will be reduced in line with the reduced Benefit.
	A Benefit will be paid for subsequent angioplasty procedures provided that they are necessary.
	replace the existing definition for <b>'Coronary artery angioplasty – Triple Vessel'</b> as follows (from 9 October 2017)
	<b>Coronary artery angioplasty - Triple Vessel</b> . The actual undergoing of an operation to correct narrowing or obstruction of three or more different coronary arteries within the same procedure when considered the necessary and appropriate treatment.
	The procedure can be completed in one procedure or via multiple procedures within a two month period.
	The Benefit payable for Coronary artery angioplasty – Triple Vessel is 100% of the Life Insured's Critical Illness Benefit.

Upgrade	New policy wording	
	From 30 June 2017 and	l 9 October 2017 (as shown)
	In the following section	ı:
	Section	Critical Conditions Plus (definitions)
	replace the existing def	Finition for <b>'Severe rheumatoid arthritis'</b> as follows (from 30 June 2017)
		chritis – of specified severity. The unequivocal diagnosis of severe or a Rheumatologist. The diagnosis must be supported by, and evidence, oria:
	<ul> <li>At least a 6 week his joint areas:</li> </ul>	tory of severe rheumatoid arthritis which involves 3 or more of the following
	I. proximal interph	alangeal joints in the hands
	II. metacarpophalar	ngeal joints in the hands
	III.metatarsophalan	geal joints in the foot
	IV. wrist, elbow, knee	e, or ankle
	<ul> <li>simultaneous bilater alone)</li> </ul>	ral and symmetrical joint soft tissue swelling or fluid (not bony overgrowth
	<ul> <li>typical rheumatoid j</li> </ul>	oint deformity; and
	• at least 2 of the follo	-
	I. morning stiffnes	
	II. rheumatoid nodu	lles
	III.erosions seen on	x-ray imaging
		ither a positive rheumatoid factor or the sensological markers consistent is of severe rheumatoid arthritis.
	Or, if the above criteria	is not met we will also consider under the following definition:
	The diagnosis must be s	supported and evidenced by all of the following criteria:
	European League Ag	atoid Arthritis as specified by the American College of Rheumatology and gainst Rheumatism: 2010 Rheumatoid Arthritis Classification Criteria; and
		s of persistent inflammation (arthralgia, swelling, tenderness) in at least bints (ankles, knees, hips, elbows, shoulders); and
	1	has failed at least 6 months of intensive treatment with two conventional ntirheumatic drugs (DMARDS). This excludes corticosteroids and non steroidal s; and
		progressive and non-responsive to all conventional therapy.
		by includes those medications available through the Australian Pharmaceutical cluding those on the "specialized drugs" list for Rheumatoid Arthritis.
	Degenerative osteoarth	ritis and all other arthridities are excluded.

#### Critical Illness Standard insurance

Upgrade	New policy wording	
Critical Conditions (definitions)	From 30 June 2017 and 9 October 2017 (as shown)	
The definitions for some critical conditions have been broadened.	In the following section:	
We've also altered the titles of	Section	Critical Conditions (definitions)
some of the critical conditions to	Sub section	Definitions
make it clearer that you need to meet a certain degree of severity before you will be eligible to claim; otherwise their definition remains the same.  For example, 'Stroke' is now called 'Stroke – in the brain and of specified severity'.  Please contact us if you need the new titles.	<ul> <li>Pefinitions</li> <li>replace the current definitions as follows:</li> <li>Malignant Cancer (from 30 June 2017) – replace with the new definition of Cancer as set out in page 14 of this document</li> <li>Heart Attack (from 30 June 2017) – replace with the new definition of Heart Attack as set out in page 15 of this document.</li> <li>Any Occupation Total and Permanent Disability (from 9 October 2017) – replace with the new wording for Any Occupation TPD as set out in pages 5-6 of this document.</li> <li>Own Occupation Total and Permanent Disability (from 9 October 2017) – replace with the new wording for Own Occupation TPD as set out in pages 7-8 of this document.</li> </ul>	

Income Protection Plus insurance (professional and clerical occupations) Income Protection Plus insurance (general occupations) Income Protection Plus insurance (special risk occupations) Income Protection Plus insurance (Farmer Package)

Upgrade	New policy wording	
Child Critical Illness Conditions (definitions)  The definitions for some critical	From 30 June 2017 In the following section:	
illness conditions have been	Section	Child Support Income Benefit
broadened.  We've also altered the titles of	Sub section	Child Critical Illness Conditions (definitions)
some of the critical conditions to make it clearer that you need to meet a certain degree of severity before you will be eligible to claim; otherwise their definition remains the same.	document.	nitions as follows: replace with the new definition of <b>Cancer</b> as set out in page 14 of this ce with the new definition of <b>Heart Attack</b> as set out in page 15 of this
For example, 'Stroke' is now called 'Stroke – in the brain and of specified severity'.		
Please contact us if you need the new titles.		

Upgrade	New policy wording	
Double benefits for specified conditions  The definitions for some specified	From 30 June 2017 In the following section:	
conditions have been broadened.	Section	Income Protection Extra Benefits Option
We've also altered the titles of some of the critical conditions to make it clearer that you need to meet a certain degree of severity before you will be eligible to claim; otherwise their definition remains the same.	of this document.	Conditions must meet definition  iitions as follows:  replace with the new definition of <b>Cancer</b> as set out in page 14  ce with the new definition of <b>Heart Attack</b> as set out in page 15
For example, 'Stroke' is now called 'Stroke – in the brain and of specified severity'.		

#### Premium Waiver insurance

Change	New policy wording	
<b>Definition (Totally and Permanently Disabled)</b> The TPD definition will apply	From 9 October 2017 In the following section:	
the Gainfully Employed criteria	Section	Definitions
even if you were not Gainfully Employed for 12 months at the	Sub heading	Totally and Permanently Disabled
time of disability.	replace the existing wor	ding with the following:
This is not an upgrade, as this will not change the outcome of your claim.	•	<b>ly Disabled</b> . The Life Insured is Totally and Permanently Disabled if they by Injury or sickness and they satisfy the criteria in (a), (b) or (c) below:
There is no change to the TPD definition that currently applies if you were not Gainfully Employed but were engaged in full-time domestic duties or child rearing.	reasonably suited by Earnings of more tha	ability they are completely unable to work at any occupation they are way of education, experience or training which would result in a rate of n 25% of their rate of Earnings during the continuous 12 month period bled, and are unlikely ever to be able to do so again; and
	• these circumstances	have existed continuously for at least 3 months.
	or	
	(b)	

- they suffer a permanent impairment of at least 25% of whole person function (as defined in the American Medical Association publication 'Guides to the Evaluation of Permanent Impairment' current edition as at the date of impairment, or an equivalent guide to impairment approved by
- · as a result of this impairment, they are disabled to such an extent that they are completely unable to work at their usual occupation or any other occupation they are reasonably suited to by way of education, experience or training, and are unlikely ever to be able to do so again,

(c) they have suffered from the total and irrecoverable loss of:

- the use of both hands: or
- the use of both feet: or
- · the sight in both eyes; or
- the use of one hand and one foot; or
- the use of one foot and the sight in one eye; or
- the use of one hand and the sight in one eye.

If at the time the Disability begins, the Life Insured is not Gainfully Employed, has not been Gainfully Employed during the previous 12 months and is performing full time domestic duties or child rearing, they are Totally and Permanently Disabled if they have a disability caused by Injury or sickness and they satisfy the criteria in (d), (e) or (f) below:

- · as a result of their disability they are completely unable to do any Normal Physical Domestic Duties and are unlikely ever to be able to do so again; and
- these circumstances have existed continuously for at least 3 months.

#### Premium Waiver insurance (continued)

Change	New policy wording
	or
	(e)
	<ul> <li>they suffer a permanent impairment of at least 25% of whole person function (as defined in the American Medical Association publication 'Guides to the Evaluation of Permanent Impairment' current edition as at the date of impairment, or an equivalent guide to impairment approved by us); and</li> </ul>
	• as a result of this impairment, they are disabled to such an extent that they are completely unable to do any Normal Physical Domestic Duties and are unlikely ever to be able to do so again,
	or
	(f) they have suffered from the total and irrecoverable loss of:
	the use of both hands; or
	the use of both feet; or
	the sight in both eyes; or
	the use of one hand and one foot; or
	the use of one foot and the sight in one eye; or
	• the use of one hand and the sight in one eye.
	Where the Life Insured is not Gainfully Employed and has not been Gainfully Employed during the previous 12 months, the definition that will apply to the Life Insured will be the one closest to the Life Insured's circumstances.
	If the Policy is owned by a superannuation trustee and the insurance first commenced after 30 June 2014, please refer to the additional requirements in the section called 'Policy owned by the trustee(s) of a superannuation fund'.

#### MLC Life Cover Super Policy - General terms and conditions

Upgrade	New policy wording	
Guarantee of upgrade	From 9 October 2017	
If you are disadvantaged by a policy term that has been	In the following section:	
upgraded, we will apply the prior	Section	A guide to understanding this Policy
version of that term that is most advantageous to you.	Sub section	Guarantee of upgrade
Previously, you could choose to have a claim assessed under the pre-improvement wording if you preferred.	replace the last paragraph with the following:  Should a situation arise where the Member is disadvantaged by the application of a Policy term that has been changed under the Guarantee of upgrade since the Policy started, then MLC will instead apply the prior version of that term that is most advantageous to them.	

## Total & Permanent Disability insurance (including loss of Independence Benefit over age 65)

Change	New policy wording		
Any Occupation Definition The TPD Any Occupation	From 9 October 2017 In the following section:		
definition will apply the Gainfully Employed criteria even if you were not Gainfully Employed	Section	Any Occupation Definition	
for 12 months at the time of disability.	replace the existing wording with the following:  Totally and Permanently Disabled (this applies up to (but excluding) the Review Date after		
This is not an upgrade, as this will not change the outcome of your claim.	the Member reaches ag The Member is Totally as	<b>e 65)</b> nd Permanently Disabled if they have a disability caused by an Injury or	
There is no change to the TPD definition that currently applies if you were not Gainfully Employed but were engaged in full-time	If the insurance first con	y the criteria in paragraphs (a), (b) or (c) below. nmenced after 30 June 2014, in addition to satisfying the criteria in below, the Member must also be Permanently Incapacitated as a result	
domestic duties or child rearing.	reasonably suited to Earnings of more tha	sability they are completely unable to work at any occupation they are by way of education, experience or training that would result in a rate of n 25% of their rate of Earnings during the continuous 12 month period bled, and are unlikely ever to be able to do so again; and	
	•	have existed continuously for at least 3 months,	

# Total & Permanent Disability insurance (including loss of Independence Benefit over age 65) (continued)

Change	New policy wording
	<ul> <li>(b)</li> <li>they suffer a permanent impairment of at least 25% of whole person function (as defined in the American Medical Association publication 'Guides to the Evaluation of Permanent Impairment' current edition as at the date of impairment, or an equivalent guide to impairment approved by us); and</li> <li>as a result of this impairment, they are disabled to such an extent that they are completely unable to work at their usual occupation or any other occupation they are reasonably suited to by way of education, experience or training, and are unlikely ever to be able to do so again, or</li> <li>(c) they have suffered from the total and irrecoverable loss of:</li> <li>the use of both hands; or</li> <li>the use of both feet; or</li> <li>the use of one hand and one foot; or</li> <li>the use of one foot and the sight in one eye; or</li> <li>the use of one hand and the sight in one eye.</li> </ul>
	If, at the time the disability begins, the Member is not Gainfully Employed, has not been Gainfully Employed during the previous 12 months and was performing full time domestic duties or child rearing, the Member is Totally and Permanently Disabled if they have a disability caused by an Injury or sickness and they satisfy the criteria in paragraphs (d), (e) or (f) below.  If the insurance first commenced after 30 June 2014, in addition to satisfying the criteria in paragraphs (d), (e) or (f) below, the Member must also be Permanently Incapacitated as a result of the
	disability.  (d)  • as a result of their disability they are completely unable to do any Normal Physical Domestic Duties and are unlikely ever to be able to do so again; and
	<ul> <li>these circumstances have existed continuously for at least 3 months,</li> <li>or</li> <li>(e)</li> </ul>
	<ul> <li>they suffer a permanent impairment of at least 25% of whole person function (as defined in the American Medical Association publication 'Guides to the Evaluation of Permanent Impairment' current edition as at the date of impairment, or an equivalent guide to impairment approved by us); and</li> </ul>
	<ul> <li>as a result of this impairment, they are disabled to such an extent that they are completely unable to do any Normal Physical Domestic Duties and are unlikely ever to be able to do so again,</li> <li>or</li> </ul>

Total & Permanent Disability insurance (including loss of Independence Benefit over age 65) (continued)

Change	New policy wording
	<ul> <li>(f) they have suffered from the total and irrecoverable loss of:</li> <li>the use of both hands; or</li> <li>the use of both feet; or</li> <li>the sight in both eyes; or</li> <li>the use of one hand and one foot; or</li> <li>the use of one foot and the sight in one eye; or</li> <li>the use of one hand and the sight in one eye.</li> <li>Where the Member is not Gainfully Employed and has not been Gainfully Employed during the previous 12 months, the definition that will apply to the Member will be the one closest to the Member's circumstances.</li> </ul>

Total & Permanent Disability insurance (including Loss of Independence Benefit over age 65) (continued)

Upgrade	New policy wording	
Own Occupation Definition	From 9 October 2017	
The TPD Own Occupation	In the following section:	
definition will apply the Gainfully Employed criteria even if you	Section	Own Occupation Definition
were not Gainfully Employed for 12 months at the time of	replace the existing wor	ding with the following:
disability.	Totally and Permanently Disabled (this applies up to (but excluding) the Review Date after the Member reaches age 65)	
However, there is no change to		
the TPD definition that currently applies if you were not Gainfully	The Own Occupation Definition is not available to Members who do not have this definition as	
Employed but were engaged in	at 30 June 2014.	
full-time domestic duties or	The Member's own occupation means the occupation in which they were engaged at the time of their	
child rearing.		e of insurance unless they have changed their occupation since then. Where
	-	pation or occupation category that is eligible for the own occupation may choose to have a claim assessed under either their occupation at the time
		neir occupation immediately prior to their date of disability. Where the change
	-	ccupation category that is not eligible for the own occupation definition the
	claim will be assessed u	nder the Member's occupation at the time of their application.
	,	nd Permanently Disabled if they have a disability caused by an Injury or
	sickness and they satisf	y the criteria in (a), (b) or (c) below:

# Total & Permanent Disability insurance (including Loss of Independence Benefit over age 65) (continued)

Upgrade	New policy wording
	(a)
	<ul> <li>as a result of their disability they are completely unable to work at their own occupation and are unlikely ever to be able to do so again; and</li> </ul>
	<ul> <li>these circumstances have existed continuously for at least 3 months and during such period the Member has not been working in any occupation,</li> </ul>
	or
	(b)
	<ul> <li>they suffer a permanent impairment of at least 25% of whole person function (as defined in the American Medical Association publication 'Guides to the Evaluation of Permanent Impairment' current edition as at the date of impairment, or an equivalent guide to impairment approved by us); and</li> </ul>
	• as a result of this impairment, they are disabled to such an extent that they are completely unable to work at their own occupation and are unlikely ever to be able to do so again,
	or
	(c) they have suffered from the total and irrecoverable loss of:
	the use of both hands; or
	the use of both feet; or
	the sight in both eyes; or
	the use of one hand and one foot; or
	the use of one foot and the sight in one eye; or
	the use of one hand and the sight in one eye.
	If, at the time the disability begins, the Member is not Gainfully Employed, has not been Gainfully Employed during the previous 12 months and was performing full time domestic duties or child rearing, the Member is Totally and Permanently Disabled if they have a disability caused by an Injury or sickness and they satisfy the criteria in (d), (e) or (f) below:
	<ul> <li>(d)</li> <li>as a result of their disability they are completely unable to do any Normal Physical Domestic Duties and are unlikely ever to be able to do so again; and</li> </ul>
	these circumstances have existed continuously for at least 3 months,
	or
	(e)
	<ul> <li>they suffer a permanent impairment of at least 25% of whole person function (as defined in the American Medical Association publication 'Guides to the Evaluation of Permanent Impairment' current edition as at the date of impairment, or an equivalent guide to impairment approved by us); and</li> <li>as a result of this impairment, they are disabled to such an extent that they are completely unable to do any Normal Physical Domestic Duties and are unlikely ever to be able to do so again,</li> </ul>
	or

# Total & Permanent Disability insurance (including Loss of Independence Benefit over age 65) (continued)

Upgrade	New policy wording	
	<ul> <li>(f) they have suffered from the total and irrecoverable loss of:</li> <li>the use of both hands; or</li> <li>the use of both feet; or</li> <li>the sight in both eyes; or</li> <li>the use of one hand and one foot; or</li> </ul>	
	<ul> <li>the use of one foot and the sight in one eye; or</li> <li>the use of one hand and the sight in one eye.</li> <li>Where the Member is not Gainfully Employed and has not been Gainfully Employed during the previous 12 months, the definition that will apply to the Member will be the one closest to the Member's circumstances.</li> </ul>	

#### Premium Waiver insurance

Change	New policy wording	
Definition (Totally and Permanently Disabled)  The TPD definition will apply	From 9 October 2017 In the following section:	
the Gainfully Employed criteria even if you were not Gainfully Employed for 12 months at the	Section Sub heading	Definitions  Totally and Permanently Disabled
time of disability.  This is not an upgrade, as this will not change the outcome of your claim.  There is no change to the TPD definition that currently applies if you were not Gainfully Employed but were engaged in full-time domestic duties or child rearing.	sickness and they satisfy  If the insurance first comparagraphs (a), (b) or (c) be disability.  (a)  as a result of their dis reasonably suited to be Earnings of more that they were disabled, and	-

#### Premium Waiver insurance (continued)

Change	New policy wording
	(b)
	<ul> <li>they suffer a permanent impairment of at least 25% of whole person function (as defined in the American Medical Association publication 'Guides to the Evaluation of Permanent Impairment' current edition as at the date of impairment, or an equivalent guide to impairment approved by us); and</li> </ul>
	<ul> <li>as a result of this impairment, they are disabled to such an extent that they are completely unable to work at their usual occupation or any other occupation they are reasonably suited to by way of education, experience or training, and are unlikely ever to be able to do so again,</li> </ul>
	or
	(c) they have suffered from the total and irrecoverable loss of:
	the use of both hands; or
	the use of both feet; or
	the sight in both eyes; or
	the use of one hand and one foot; or
	the use of one foot and the sight in one eye; or
	• the use of one hand and the sight in one eye.
	If, at the time the disability begins, the Member is not Gainfully Employed and has not been Gainfully Employed during the previous 12 months and is performing full time domestic duties or child rearing, the Member is Totally and Permanently Disabled if they have a disability caused by an Injury or sickness and they satisfy the criteria in paragraphs (d), (e) or (f) below.
	If the insurance first commenced after 30 June 2014, in addition to satisfying the criteria in paragraphs (d), (e) or (f) below, the Member must also be Permanently Incapacitated as a result of the disability.
	(d)
	<ul> <li>as a result of their disability they are completely unable to do any Normal Physical Domestic Duties and are unlikely ever to be able to do so again; and</li> </ul>
	these circumstances have existed continuously for at least 3 months.
	or
	(e)
	<ul> <li>they suffer a permanent impairment of at least 25% of whole person function (as defined in the American Medical Association publication 'Guides to the Evaluation of Permanent Impairment' current edition as at the date of impairment, or an equivalent guide to impairment approved by us); and</li> </ul>
	<ul> <li>as a result of this impairment, they are disabled to such an extent that they are completely unable to do any Normal Physical Domestic Duties and are unlikely ever to be able to do so again,</li> <li>or</li> </ul>

#### Premium Waiver insurance (continued)

Change	New policy wording		
	<ul> <li>(f) they have suffered from the total and irrecoverable loss of:</li> <li>the use of both hands; or</li> <li>the use of both feet; or</li> <li>the sight in both eyes; or</li> <li>the use of one hand and one foot; or</li> <li>the use of one foot and the sight in one eye; or</li> <li>the use of one hand and the sight in one eye.</li> <li>Where the Member is not Gainfully Employed and has not been Gainfully Employed during the previous 12 months, the definition that will apply to the Member will be the one closest to the Member's circumstances.</li> </ul>		



#### How to contact MLC Limited

For more information call us from anywhere in Australia on **132 652** between 8am and 6pm (Melbourne and Sydney time), Monday to Friday or contact your financial adviser.

If you are outside Australia, please call **+61 3 8634 4721**.

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